

Questionnaire of RRTP

能力試驗計劃意見調查表

Participator ID: 參加者代號	RRTP- - -
Participator Name: 參加者名稱	
Contact Address: 地址	
1. Announcement of Round Robin Testing Plan 試驗計劃公告	
1.1 Where got you the information about the RRT plan from? <input type="checkbox"/> Internet <input type="checkbox"/> Letter <input type="checkbox"/> FAX <input type="checkbox"/> Accreditation body <input type="checkbox"/> others ()	
1.2 Are the Information about RRT plan enough for you? <input type="checkbox"/> Yes <input type="checkbox"/> No, if No, please write in following space field which information shall appear. ()	
1.3 Do you have other suggestions regarding announcement of RRTP?	
2.Customer service 顧客服務	
2.1 How do you find our customer service from the administrator? <input type="checkbox"/> very friendly <input type="checkbox"/> appreciate friendly <input type="checkbox"/> unfriendly, (Why:)	
2.2 How soon are your questions replied? <input type="checkbox"/> immediately <input type="checkbox"/> within 24 hours <input type="checkbox"/> more than 1 day <input type="checkbox"/> more than 3 days <input type="checkbox"/> more than 1 week	
2.3 Is the customer server professional regarding replying your question? <input type="checkbox"/> Yes <input type="checkbox"/> No, what shall be improved? ()	
2.4 Do you have other suggestions regarding customer service?	
3. Sample delivery 樣品寄送	
3.1 What status is the test material as you got it? <input type="checkbox"/> in good status <input type="checkbox"/> in bad status, please description :	
3.2 Are the test material delivered in time? <input type="checkbox"/> Yes <input type="checkbox"/> No, When got you it? ()	

3.3 Do you have other suggestions regarding sample delivery?
4. Period of Round Robin Testing Plan (RRTP) 能力試驗時程安排
4.1 Is the period holding Round Robin Testing Plan appropriate? <input type="checkbox"/> appropriate <input type="checkbox"/> inappropriate, if inappropriate, please reply the following questions.
4.2 How often shall the RRTP that you took part in be held? <input type="checkbox"/> every 2 months <input type="checkbox"/> every 3 months <input type="checkbox"/> every season <input type="checkbox"/> a half year
4.3 Do you have other suggestions regarding Period of Round Robin Testing Plan?
5 Replying way of result 數據回報方式
5.1 What kind of replying way are you favorable? <input type="checkbox"/> Website replying <input type="checkbox"/> FAX replying <input type="checkbox"/> E-mail replying
5.2 Do you have other suggestions regarding replying way of result?
6. RRT Report 能力試驗報告
6.1 Is the structure of RRT report clear and easily understanding? <input type="checkbox"/> Clear and easily understanding <input type="checkbox"/> medium <input type="checkbox"/> unclear and difficultly understanding, if unclear and difficultly understanding, please provide us your suggestions:
6.2 Is the evaluation of RRT result professional? <input type="checkbox"/> professional <input type="checkbox"/> medium <input type="checkbox"/> unprofessional, if unprofessional, please provide us your suggestions:
6.3 Do you have other suggestions regarding RRT report?
7. New service is wished to be provided in the future 希望新增之比對項目
8. other suggestions 其它建議
8.1 Do you have other suggestions unless abovementioned questions?

Please send this questionnaire after receiving the RRT report.

Signature: 申請者簽名:		Date: 日期:	
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